CITY OF RICHLAND CUSTOMER SERVICE

625 Swift Boulevard, MS-10 Richland, WA 99352

www.ci.richland.wa.us/customerservice

November 09, 2020

«CustomerName» «Address» Richland, WA 99352

RE: City of Richland Garbage, Yard Waste, and Recycling Services

Dear Valued Customer:

We have received requests from Richland residents inquiring about expanding yard waste pick up services. In addition, The City of Richland will absorb and begin providing garbage collection services to the Badger Mountain South neighborhood. Due to these extended services and the addition of garbage customers to our database, the City will be updating service collection schedules city-wide.

Effective, January 4, 2021, garbage and yard waste will be collected on a weekly basis as opposed to the current bi-monthly yard waste collection. In addition, and in order to accommodate these new schedules, residential recycling program collection dates will be changing for all citizens.

Recycling services will still be offered every other week; however, weeks will rotate based on your service address location. Service addresses north of Highway 182 will follow recycling schedule A, while service addresses south of 182 will follow recycling schedule B. The attached recycling calendar reflects which schedule is picked up for each calendar week in 2021. This calendar may also be accessed by visiting www.ci.richland.wa.us/myutilities.

To view your garbage, yard waste, and recycling collection week and pickup days for 2021, visit our virtual collection map at www.ci.richland.wa.us/collectionschedule. Enter your street address to determine your pick-up days.

Please note, that due to space availability at the curb, we are unable to accommodate collection for all services on the same day.

We are here to serve you. City Hall remains closed to the public; however, our Customer Service Office is available Monday-Friday 8:00am-5:00pm, excluding holidays. Please do not hesitate to contact us with any questions by email at CustomerService@ci.richland.wa.us or by phone at (509)942-1104, option 4.

Thank you,

Customer Service





2021 COLLECTION CALENDAR

Visit www.ci.richland.wa.us/collectionschedule to find your recycling collection day and week.

Recyc	cling Wee	k A	Recycling Week B			£ Ch	Christmas Tree Pick Up			Fall Clean Up Bags				Richland		
<u>JANUARY</u>						<u> </u>	FEBRUARY						MARCH			
М	T	W	T	F	М	T	W	T	F		М	T	W	T	F	
											1	2	3	4	5	
4 🌲	5 🛊	6 🌲	7 🌲	8 🛊	1	2	3	4	5		8	9	10	11	12	
11 🕸	12 🌲	13 🜲	14 🕼	15 🌲	8	9	10	11	12		15	16	17	18	19	
18	19	20	21	22	15	16	17	18	19		22	23	24	25	26	
25	26	27	28	29	22	23	24	25	26		29	30	31			
	<u>APRIL</u>					MAY					<u>JUNE</u>					
М	T	W	T	F	М	T	W	T	F		М	T	W	T	F	
			1	2	3	4	5	6	7			1	2	3	4	
5	6	7	8	9	10	11	12	13	14		7	8	9	10	11	
12	13	14	15	16	17	18	19	20	21		14	15	16	17	18	
19	20	21	22	23	24	25	26	27	28		21	22	23	24	25	
26	27	28	29	30	31						28	29	30			
	<u>July</u>					<u>AUGUST</u>					<u>SEPTEMBER</u>					
М	T	W	T	F	М	T	W	T	F		М	ī	W	T	F	
			1	2	2	3	4	5	6				1	2	3	
5	6	7	8	9	9	10	11	12	13		6	7	8	9	10	
12	13	14	15	16	16	17	18	19	20		13	14	15	16	17	
19	20	21	22	23	23	24	25	26	27		20	21	22	23	24	
26	27	28	29	30	30	31					27	28	29	30		
OCTOBER						NOVEMBER					DECEMBER					
М	T	W	T	F	М	_	W	T	F		М	T	W	 T	F	
				1	1	2	3	4	5				1	2	3	
4	5	6	7	8	8	9	10	11*	12		6	7	8	9	10	
11	12	13	14	15	15	16	17	18	19		13	14	15	16	17	
18	19	20	21	22	22	23	24	25*	26*		20	21	22	23	24*	
25	26	27	28	29	29	30					27	28	29	30	31	

Curbside Christmas Tree Pickup

Undecorated trees will be collected from the curb during the first two weeks of January. Trees more than six feet tall need to be cut in half.

Fall Cleanup

Please place extra bags (free during Fall Cleanup), along with your full refuse containers, weekly at the curb by 6:00 a.m. on your regularly scheduled collection day. Extra bagged items accepted at the curb: bagged and bundled organics, household waste, and small items. Limit of 40 lbs. per bag. Limbs and branches must be bundled. Everything picked up will be considered garbage during Fall Cleanup. No tumbleweeds, hazardous waste, appliances or tires. Fall Cleanup bags are not collected on City Observed Holidays.*